

ONE LIFE ONE BODY

Be the **BEST** you **CAN BE!**

Health Fund Factsheet

Did you know... 27 out of 35 health funds now offer rebates for services provided by Accredited Exercise Physiologists.

Below is a summary of this information. For exact (\$) rebate amounts, the health fund member will need to confirm this with their health fund, as some policies may offer 'bonus' payments or other rebates, dependant on the level or duration of cover and claim limits. Exercise physiology services are now available for electronic claiming through HICAPS in multi-disciplinary clinics. HICAPS allows eligible patients of participating health funds the convenience of on the spot claims processing. If you wish to utilise HICAPS ensure you have a Medicare provider number and register with HICAPS. Visit the website for further information www.hicaps.com.au

Health Fund	Phone	Available Rebate	Requirements for Receipts*
Australian Unity (AU) • AEPs register directly with AU once registered with Medicare.	13 29 39 1800 035 360	Yes	Medicare provider number.
Australian Health Management (AHM) • AEPs register directly with AHM once registered with Medicare.	13 42 46	Yes	Medicare provider number.
BUPA Australia • AEPs are automatically registered with BUPA once registered with Medicare. • BUPA includes the following funds HBA, MBF, Mutual Community, NRMA, SGIO, SGIC, ANZ, St. George and Health Cover Direct.	13 12 43	Yes	Medicare provider number.
Commonwealth Bank Health Services (CBHS) • AEPs are automatically registered with CBHS once registered with Medicare.	1300 654 123	Yes	Medicare provider number. Medicare item number, or other explanation if not a Medicare service.
CUA Health • AEPs are automatically registered with CUA once registered with Medicare.	1300 499 260	Yes	Medicare provider number.
Defence Health • AEPs are automatically registered with Defence Health once registered with Medicare.	1800 335 425	Yes	Medicare provider number.
Fit Health Insurance • AEPs are automatically registered with Fit Health Insurance once registered with Medicare.	1300 348 111	Yes	Medicare provider number.
GMF Health • AEPs are automatically registered with GMF Health once registered with Medicare.	1300 653 099	Yes	Medicare provider number.
Grand United (GU) Health • AEPs are automatically registered with GU Health once registered with Medicare.	1800 249 966	Yes	GU Health provider number.
HBF • AEPs register directly with HBF once registered with Medicare.	13 34 23	Yes	Medicare provider number. HBF has their own item numbers for treatment.
HCF/ Manchester Unity • AEPs register directly with HCF/ Manchester Unity.	13 13 34	Yes	ESSA Accreditation number.
HCI • AEPs are automatically registered with HCI once registered with Medicare.	1800 804 950	Yes	Medicare provider number.
Health Partners • AEPs are automatically registered with Health Partners once registered with Medicare.	1300 113 113	Yes	Medicare provider number.

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HIF • AEPs are automatically registered with HIF once registered with Medicare.	1300 134 060	Yes	Medicare provider number.
Latrobe Health Services • AEPs register direct with Latrobe Health Services once registered with Medicare.	1300 362 155	Yes	Medicare provider number. Register direct with this fund.
Medibank Private • AEPs are automatically registered with Medibank Private once registered with Medicare.	1300 654 887	Yes	Medicare provider number.
Mildura District Health Fund • AEPs are automatically registered with Mildura District Health Fund once registered with Medicare.	na	Yes	Medicare provider number.
NIB • AEPs register directly with NIB once registered with Medicare.	13 14 63	Yes	Medicare provider number.
onemedifund • AEPs are automatically registered with onemedifund once registered with Medicare.	1800 148 626	Yes	Medicare provider number.
Peoplecare • AEPs are automatically registered with Peoplecare once registered with Medicare.	1800 808 700	Yes	Medicare provider number.
Phoenix Health • AEPs are automatically registered with Phoenix Health once registered with Medicare.	1800 028 817	Yes	Medicare provider number.
Police Health • AEPs are automatically registered with Police Health once registered with Medicare.	1800603 603	Yes	Medicare provider number.
Queensland Country Health • AEPs are automatically registered with Queensland Country Health once registered with Medicare.	1800 813 415	Yes	Medicare provider number.
Reserve Bank Health Society • AEPs are automatically registered with Reserve Bank Health Society once registered with Medicare.	1800 027 299	Yes	Medicare provider number.
rt Health Fund • AEPs are automatically registered with rt Health Fund once registered with Medicare.	1300 304 321	Yes	Medicare provider number.
St Lukes Health • AEPs are automatically registered with St Lukes Health once registered with Medicare.	1300 654 887	Yes	Medicare provider number.
Teachers' Union Health • AEPs are automatically registered with Teachers' Union Health once registered with Medicare.	1300 360 701	Yes	Medicare provider number.
Teachers Health Fund (THF) • AEPs are automatically registered with THF once registered with Medicare.	1300 728 188	Yes	Medicare provider number.

* These items are essential, as well as the usual receipt requirements. Receipts should include provider details (include name, practice address, contact details), business details (business name, ABN), member details (name, address), service details (receipt number, date of service, explanation of the type of service) and payment details (itemised account, account paid in full / outstanding).
We recommend that you follow up with those funds that automatically register an AEP once the AEP has registered with Medicare to ensure that their files have been updated.
If you work across multiple practices/ locations you will be required to have multiple provider numbers.
Other health funds may also offer a rebate to their members who access AEP services. These funds can be located at [Australian Health Service Alliance](#) or the Australian Government's [Private Health Insurance Ombudsman](#).